

EMEX - East Med. Energy Exchange Ltd. (“EMEX”, “we”, “us” or “our”), is aware that you may wish to be informed about how your personally identifying data and information, including but not limited to name, address, e-mail address, telephone/ fax numbers (“Data”) that you may provide to EMEX, are treated. Accordingly, we have developed this Privacy Policy (“Policy”) to explain our use of your Data as well as our precautions to keep your Data confidential and secure. We reserve the right to modify our Policy and invite you to consult this Policy from time to time in order to familiarize yourself with any changes. We will post any new Policy on our website, changing the date at the bottom of such Policy. The terms of this Policy are without prejudice to any contractual terms you may enter into with us, which shall prevail over the terms of this Policy.

1. Pledge on Privacy. EMEX does not collect and process Data except when voluntarily provided by you. Our staff and service providers comply with standards of security and confidentiality, and in processing your Data we pledge to fully comply with internationally recognized standards of privacy protection including the General Data Protection Regulation (GDPR) (EU) 2016/679.

2. Intended Use of Data. EMEX collects and processes Data only for specific and limited purposes which we inform you about when you request certain products or services and/or in accordance with EMEX’s Market Rules. For example, we may collect and use Data to provide you with our products or services, to bill you for products or services you request or to communicate with you. In addition, we may use your Data to evaluate the effectiveness of and improve our website for our visitors and customers. We will do so as part of our aggregated customer data, without identifying you personally. By submitting your Data, you expressly consent to such use and you will affirm your consent prior to submitting Data. EMEX keeps your Data only for as long as is reasonably needed for such purposes and/or in accordance with any applicable legal or ethical reporting or document retention requirements. Our services require registration and submission of information. If you chose to withhold any Data requested by us, it will not be possible for you to obtain a product or service, to gain access to certain parts of our websites and for us to respond to your queries.

3. Non-Disclosure of Information. EMEX will not sell, rent, share or otherwise distribute or make available your Data, except when required to do so for legal or regulatory purposes or when Data may be transferred to third parties who act for or on behalf of EMEX for further processing in accordance with the purposes for which your Data were originally collected, or except as part of the sale of EMEX or its business. When disclosure of Data to third parties is likely or necessary for whatever reason, EMEX shall ensure that such third parties provide the same level of protection as EMEX, and shall contractually require them to process Data transferred only for the purposes authorized by you and on a confidential and secure basis.

4. Right of Access. You have the right to access and update your Data or to require their deletion. We endeavor to ensure that your Data are up to date, accurate and complete. If you wish to access, correct or delete your Data held by us, please contact EMEX at the e-mail address below. Deletion of your Data will not be possible in certain cases due to legal or regulatory requirements. In addition, deletion of your Data may make it impossible for EMEX to provide you with certain services.

5. Security / Confidentiality. We undertake to take reasonable steps in order not to allow your Data to be seen by third parties other than those who act for or on behalf of EMEX and have agreed to treat your Data as confidential and secure. Access to Data is restricted to those of our employees on a need to know basis and who have been trained to observe strict standards of

confidentiality in handling your Data. To ensure the security and confidentiality of Data that EMEX collects online, we use data networks protected, inter alia, by industry standard firewalls and password protection. Although we have tried to create a secure, reliable and trustworthy website for our visitors, please be aware that the Internet is generally not regarded as a complete secure environment, and that therefore the confidentiality of the Data provided by you or material transmitted via our websites or by e-mail cannot be guaranteed by EMEX. Thus, we cannot be responsible or liable for the security of your Data whilst in transit via the Internet to us.

6. Data Transfer Abroad. EMEX has databases in different jurisdictions. EMEX may transfer your Data to one of its databases or to its partners outside of your country of residence, who have agreed to keep your Data confidential and secure. If the level of privacy protection in a country does not comply with internationally recognized standards, we will ensure that Data transfers to our databases in that country are equally protected. By submitting your Data, you expressly agree to its possible transfer to our partners and to this end to its trans-border transmission.

7. Anonymous Data / "Cookie" Technology. When you visit our websites, we do not collect any personal Data from you unless specifically, voluntarily and knowingly provided by you. Anonymous information may be processed by EMEX to help improve the content of our websites, to customize our websites for our visitors and to learn more about them and how they use our websites. In doing so, EMEX may use tracking technology ("Cookies") to gather anonymous information, such as browser type, operating systems and the date and time of access. Cookies by themselves cannot be used to discover the identity of the user. A Cookie is a small piece of information which is sent to your browser and stored on your computer hard drive. Many browsers allow you to disable cookies, and you can do so by accessing the browser settings.

8. Spamming. EMEX does not conduct "spamming". Spamming is defined as sending unsolicited e-mails, usually of commercial nature, in large numbers and repeatedly to individuals with whom the sender has had no previous contact or who have declined to receive such communications.

9. Data and Children. To respect the privacy of children and to comply with laws designed to protect children, children under the age of 18 should not provide any Data to EMEX. EMEX will not knowingly collect, use, or disclose Data from a minor under the age of 18. Our websites is not designed nor intended to collect Data from children under the age of 18. We ask that parents supervise their children while online.

10. Links to Other Websites. Our websites may contain links to third party web sites. These linked sites are not under EMEX's control and we are not responsible for the privacy practices or the contents of any such linked site, or any link contained in any linked site. We provide such links only as a convenience, and the inclusion of a link on our websites does not imply endorsement of the linked site by EMEX. If you provide any personal information through any such third-party web site, the personal information you provide will be collected by, and controlled by the privacy policy of, that third party. We recommend that you familiarize yourself with the privacy policies and practices of any such third parties. PLEASE NOTE THAT THIS POLICY DOES NOT ADDRESS THE PRIVACY OR INFORMATION PRACTICES OF ANY THIRD PARTIES.

11. Trademark Rights. EMEX and its affiliates, licensors and content providers are the owners of all the trademarks used on the EMEX websites. Third parties are not allowed to use and apply any of the trademarks, logos and identifying marks without the express written consent of EMEX.

12. Contact EMEX. Should you have any queries or complaints about our compliance with this Policy, to unsubscribe from EMEX's mailing lists, request deletion of your Data and/or information thereon, or if you wish to make any recommendations or comments to improve the quality of our Policy, please

contact EMEX at the email address: office@emex-gas.com. We strive to improve the protection and security of the Data you provide to us. We urge you to also carefully read our “Terms of Use” for more information on the use of our websites. In case of any conflict between this Privacy Policy and the EMEX Market Rules, the terms of the Market Rules shall prevail.

Effective Date: 1/7/2022